

Information Services Board Briefing Paper on the Department of Social and Health Services Medicaid Management Information System Reprocurement Project

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Presenter

Robin Arnold-Williams, Secretary, Department of Social and Health Services

Purpose of Appearance

The Department of Social and Health Services (DSHS) Medical Assistance Administration (MAA) will present the status of the Medicaid Management Information System (MMIS) reprocurement project.

Previous ISB Appearances

March 18, 2004: DSHS presented an overview of the MMIS reprocurement project and received ISB approval to release the RFP.

Staff Recommendations to the Board:

1. Approve the amended investment plan as follows:
 - The investment cost increased to \$110.5 million; the amount approved last year was \$70 million. The cause for the increase is twofold: 1) the amount proposed by the vendor was greater than DSHS estimated in their investment plan, and 2) DSHS received approval to move a portion of the maintenance and operations work as associated costs into the design, development, and implementation (DDI) phase of the project in order to maximize federal reimbursement.
 - The revised project schedule is 30 months for design, development, and implementation; the schedule approved last year was 24 months. The federal Centers for Medicare and Medicaid Services (CMS) originally mandated a 24 month schedule but allowed DSHS to ask vendors to propose an alternate schedule if they felt it was warranted.
2. DSHS set firm dates for the project management/governance deliverables and hold their vendor, Client Network Services Incorporated (CNSI), to those dates. The Workplan, Change Control Process, Issue Resolution Process, Risk Management Plan, and Communications & Coordination Plan are late per the approval dates agreed to in the contract. DSHS and CNSI agreed upon a revised set of dates. Except for possibly the Communications & Coordination Plan, these revised dates will also be missed.
3. DSHS require CNSI to provide Collaborative Application Design (CAD) facilitators that have the knowledge and expertise necessary to lead the claims and financial sessions. These facilitators must be provided as soon as possible.